

Falmouth Service Center Executive Director Annual Report
January 1, 2009 to December 31, 2009

❖ Food Distribution Statistics from January 1, 2009 to December 31, 2009:

12,309 household visits for food (11,718 visits the previous year)

26,006 bags were distributed compared to 25,334 in 08

We currently have 5,268 active households in our database, of those 508 are from Mashpee.

We began purchasing salvage from the Greater Boston Food Bank which provided a whole new set of product at a much reduced rate. These types of changes will continue to be foremost in our minds as we look ahead to difficult economic forecasts and ever increasing food prices and client visits.

❖ \$102,074 in financial assistance to ease life stresses was provided to 326+++ households; once again almost half of those were for housing stabilization. We spent \$100,269 in 2008 for 332+++ households. We continue to work in partnership with other non-profits and grant makers who support these same households. Currently many of our partners have experienced major funding cuts and thus are unable to provide the same levels of financial support.

- 77 for electric bills
- 13 for gas bills
- 17 for Oil
- 5 for H2O
- 167 for housing
- 15 for medical needs
- 24 for transportation related
- 6 misc.
- +++ For garden and fresh start...

Budget class, individual consultation, food stamps, fuel assistance, mass health and commonwealth care, as well as on-site medical and homeless outreach with CAC, HAC, and Duffy continue to be provided to expand and sustain the safety net of services for our clients.

- ❖ 900 Thanksgiving packages were distributed last fall just up a small bit from 894 in 2008.
- ❖ 562 households received toys for a total of 1100 children in 2009, 556 families received toys for a total of 1052 children in 2008, and in 2007 - 418 Families received toys for a total of 900 children.
- ❖ 286 children benefited in 09 from our Fresh Start Program compared to 282 children in 2008. This year our Fresh Start crew was working especially hard as Kathy Hall, our founder was gravely ill. From her sick bed, she gave specific direction to the incredible crew led by Ann Davis. Kathy's spirit and determination inspired all to rise to the expanded challenge of shopping for the teens that Kathy had always enjoyed clothing. Although Kathy lost her battle to cancer in September, here at FSC her mark is indelible.

Major emphasis in 2009 was:

- Continued MEFAP advocacy is critical during this era of 9C cuts and shrinking state funding.
- Procuring Food for the shelves as client visits continued to rise, and assisting clients with increasingly complex financial issues.
- After 10 months of intensive work the Board and Executive Director
 - ✓ Developed a personnel handbook
 - ✓ Provided health insurance for Full Time Employees
 - ✓ Restructured staffing and hired an Assistant Director